

Scott W. Durrant
Director
Network Management
West Region



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Pathology Associates Medical Laboratories (PAML)
Terri Harris, Contracts Manager
611 N. Perry Street, Bldg 2, Suite 100
Spokane, WA 99202

Dear Terri:

Enclosed please find your copy of the fully executed agreement between Connecticut General Life Insurance Company ("CIGNA") and Pathology Associates Medical Laboratories LLC, effective May 15, 2011.

This contract applies to covered services provided to CIGNA participants, including those who are identified as Great-West Healthcare participants. Please check the patient's ID card for claim submission and customer service contact information.

If you have any questions about the enclosed document, or would like me to arrange for orientation materials for you and your staff, please don't hesitate to contact me at 801.263.3295, or via email at scott.durrant@cigna.com.

For any other questions, including questions about eligibility, benefits, claims, precertification, payment policies, or administrative guidelines, please check the patient's ID card for contact information or use one of the following resources:

- For CIGNA participants, log on to our CIGNA for Health Care Professionals web site at www.cignaforhcp.com, or contact Customer Service at 1.800.88CIGNA (882.4462).
- For patients presenting either a Great-West Healthcare ID card or a CIGNA ID card indicating a GHW-CIGNA product, log on to www.greatwesthealthcare.com/providers or contact Customer Service at 1.888.663.8081.

It has been a pleasure working with you to complete this agreement.

Sincerely,



Scott Durrant
Connecticut General Life Insurance Company

"CIGNA", "CIGNA HealthCare" and the "Tree of Life" logo are registered service marks of CIGNA Intellectual Property, Inc., licensed for use by CIGNA Corporation and its operating subsidiaries. All products and services are provided exclusively by such operating subsidiaries and not by CIGNA Corporation. Such operating subsidiaries include Connecticut General Life Insurance Company, Tel-Drug, Inc. and its affiliates, CIGNA Behavioral Health, Inc., Intracorp, and HMO or service company subsidiaries of CIGNA Health Corporation and CIGNA Dental Health, Inc. In Arizona, HMO plans are offered by CIGNA HealthCare of Arizona, Inc. In California, HMO plans are offered by CIGNA HealthCare of California, Inc. and Great-West Healthcare of California, Inc. In Connecticut, HMO plans are offered by CIGNA HealthCare of Connecticut, Inc. In Virginia, HMO plans are offered by CIGNA HealthCare Mid-Atlantic, Inc. In North Carolina, HMO plans are offered by CIGNA HealthCare of North Carolina, Inc. All other medical plans in these states are insured or administered by Connecticut General Life Insurance Company.

CGLIC has acquired the business of Great-West Healthcare.