



March 10, 2011

Pathology Associates Medical Laboratories, LLC  
Contracts Manager, Terri Harris  
Iron Bridge - 611 N Perry Street - Building 2, Suite #100  
Spokane, WA 99202

Dear Terri:

Enclosed please find a fully executed Agreement between **UnitedHealthcare Insurance Company and Pathology Associates Medical Laboratories, LLC (PAML) for Utah**. This Agreement replaces any previous UnitedHealthcare, PacifiCare & SecureHorizons Agreements **effective March 1, 2011**. Please retain this document for your records.

As a UnitedHealthcare network participant, you and your staff have access to a wide variety of self-service tools through **www.unitedhealthcareonline.com**. This website will provide you with on-line access to many important resources such as the following:

- Real-time enrollee eligibility and benefits information;
- Administrative guide;
- Electronic claims submission for faster claims payment;
- Notification for certain procedures and services from our Standard Notification Requirements list; and
- Physician and health care professional directory.

Registration for [www.unitedhealthcareonline.com](http://www.unitedhealthcareonline.com) is easy. Please call 1-866-UHC-FAST (842-3278) to obtain a USERID and password.

Not only can you submit claims electronically through a clearinghouse or [www.unitedhealthcareonline.com](http://www.unitedhealthcareonline.com), you can further expedite your reimbursement by enrolling in Electronic Payment and Statements (EPS). To enroll in EPS, simply email your contact information to [EPSenrollment@uhc.com](mailto:EPSenrollment@uhc.com) or call 1-866-UHC-FAST (842-3278) and select Electronic Payments and Statements to learn more.

Please feel free to contact us if you have any questions. Thank you for your service to our customers and enrollees.

Sincerely,

Magda (Maggie) Sadler

Senior Laboratory Manager / West Region  
5701 Katella Avenue, Mail Stop CA 120-0553  
Cypress, CA 90630  
951 898 9769 Office  
[maggie.sadler@uhc.com](mailto:maggie.sadler@uhc.com)



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